

# Dealing with water leaks

## What causes water leaks?

Dripping taps, burst pipes, leaking radiators are just some of the typical causes of water leaks in the home. Some leaks are slow and stay hidden for a long time. Others happen very quickly and cause major flooding.

Even a minor leak can damage your home and possessions. It's important you know what to do if you have an emergency water leak.

## What do I do if there's a serious water leak?

- Turn off the stop tap
- Open all taps to drain the water system quickly
- Soak up or block off escaping water with buckets and towels
- Don't touch electrical items
- Switch off the main electricity switch on the fusebox (if you know what you're doing)
- **Contact Together Housing**



**Follow the tips  
overleaf to deal  
with water leaks**

[www.togetherhousing.co.uk](http://www.togetherhousing.co.uk)

# Follow these tips to deal with water leaks

## Know where the stop tap is

The stop tap is usually found in the kitchen, below the sink unit. The stop tap is a valve for turning the water system on and off.

When you turn the stop tap in a clockwise direction, the water supply is shut off. Turning the stop tap in an anti-clockwise direction turns the water on.

## Dealing with water coming from the ceiling

If water is coming from the ceiling and there hasn't been bad weather, it's most likely due to a water leak and not a problem with the roof.

Place a bucket and towels under the leak. Turn off the stop tap. Open all taps to drain water out of the system quickly. To avoid the ceiling collapsing, poke a small hole in the ceiling to allow the water to drain into the bucket.

**Contact Together Housing.**

## Dealing with a dripping tap

Fixing or replacing a dripping tap is a job for a plumber. **Contact Together Housing.**

## Dealing with a leaking boiler

Place a bucket and towels under the leak. Turn off the stop tap. Open all taps to drain water out of the system quickly.

If you know what you're doing, switch off the main switch on the electricity fusebox.

Boilers have gas and electricity supplies, so don't attempt to repair the leak yourself.

**Contact Together Housing.**

## Dealing with a leaking pipe

Place a bucket and towels under the leak. Turn off the stop tap. Open all taps to drain water out of the system quickly.

If it's an easy repair such as a loose pipe and you know what you're doing, then simply tighten the pipe.

If this doesn't solve it, then it's a job for a plumber. **Contact Together Housing.**